

FACT SHEET: BP CLAIMS

June 15, 2010

How to File a Claim

Filing a claim is FREE, simple and can be done in several ways:

- The toll-free number for the claims line is **1-800-440-0858**. The line is available 24 hours a day, seven days a week.
- File a claim online and get more information at various websites, including www.bp.com/claims.
- Visit one of the BP claim centers. Find the list of claims centers at www.bp.com/claims. BP recommends that claimants first obtain a claim number by calling the toll-free line. This will avoid delays.
- Mail a claim to ESIS, PO BOX 17160, Wilmington, DE 19850.

BP is striving to ensure the claims process is as simple as possible.

- You can file a claim for lost income with a tax return or W-2 – whatever will show your previous income over a 30-day period.
- Deckhands and others who work on a cash-only basis also can submit claims. Provide a photo ID and a copy of a pay stub or another document showing how much money you earn. Provide a phone number for your captain or manager to confirm your employment.
- BP will continue to evaluate whether additional payments are appropriate because you remain out of work due to the spill.
- You should only file one claim. You can report different types of damages on the same form with the same claim number. Multiple claim numbers will delay the review of the claim. Claim adjusters will help deal with any exceptions to this.
- Discuss questions with a claim adjuster.

Supporting Documentation

Provide photo ID and documentation to support your loss. Additional documentation that may be needed to support your claims:

- **Loss of income or net profit claims:** may include tax records, trip ticket, wage loss statements, deposit slips, boat registration or copies of a current fishing license.
- **Commercial economic loss claims:** may require additional business specific records.
- **Loss of rental claims:** can include prior occupancy rates, cancellations, tax records, and bookkeeping records.
- **Property damage claims:** can require photographs and replacement or cleaning receipts. Larger property damage claims may require on-site inspection by a claim adjuster.
- **Bodily injury claims:** are not payable under the Oil Pollution Act of 1990; however, BP will evaluate each bodily injury claim submitted on a case-by-case basis. You will need to provide medical records, medical bills, or pharmacy records to support the claim.

How to Check Existing Claims

To check on the status of a claim or if you have not heard from a claim adjuster, call

1-800-573-8249 between 9 a.m. and 9 p.m. EDT, seven days a week. Be prepared to provide your name, address, and claim number.

No person asserting a claim or receiving payment for interim benefits will be asked or required to sign a release or waive any rights to assert additional claims, to file an individual legal action, or to participate in other legal actions associated with the Deepwater Horizon incident.